



INTERNATIONAL
TRADE
ADMINISTRATION

ITA's Leadership Summit *Building a Best-Led Organization*

A Message from the Acting Under Secretary of Commerce for International Trade, Michelle O'Neill

On November 19, ITA convened its first-ever Leadership Summit for headquarters team leads, supervisors, and executives. From everything I witnessed and heard, both during and afterwards, the Summit was a success. Supervisors were not only very engaged in learning to be better leaders, but they were also interested in learning more about specific day-to-day leadership techniques to help them better manage and lead their staff.

Although I realize that no single conference can result in immediate improvements in employee satisfaction, I am hopeful that the Summit provided our managers tools to increase employee engagement. I encourage supervisors to share the information they received at the Summit, and I encourage staff to have open dialogue with their managers about workplace concerns. Information about the Summit has been posted at http://www.ita.doc.gov/hrm/documents/summit_main.pdf.

I look forward to continue partnering with you to make ITA not only a place that does great work, but also one that engages all employees to the fullest extent possible.

Michelle